

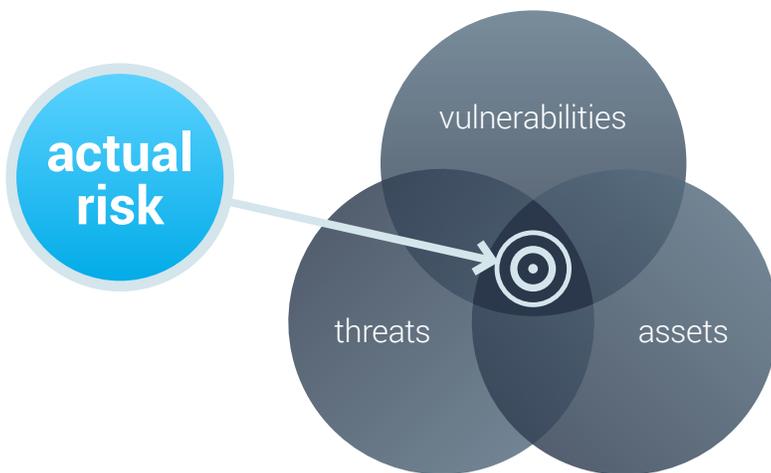
OnPoint Community Credit Union **continuously upgrades and improves its security** using DeepSurface Security.

Situation

OnPoint Community Credit Union is the largest credit union in Oregon with more than \$7.5 billion in assets under management. Committed to protecting its members, it wanted to take a more proactive approach to managing its cybersecurity infrastructure. The credit union followed best practices and had several security measures in place, but it wanted to better understand its actual security threats.

“Our default approach was ‘we have to do everything,’ which is daunting,” said Zac Streelman, the credit union’s VP of Technology. “We had a generic industry list of vulnerabilities to patch, but we weren’t answering a critical question: ‘Are we actually vulnerable to this?’”

OnPoint needed a partner that could help identify direct threats and actual risks to the credit union’s assets



CASE STUDY

OnPoint
COMMUNITY CREDIT UNION



“

I think the bang for the buck, if you will, for DeepSurface Security is better than just about any other tool I’ve seen. From a direct competitive standpoint, I haven’t seen anything else that does anything close to what this tool does.”

Zac Streelman

VP OF TECHNOLOGY
OnPoint Community Credit Union

CASE STUDY

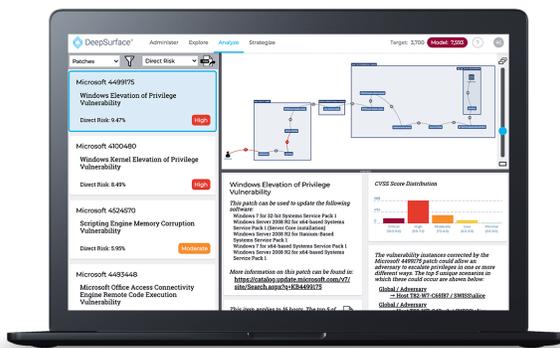
Solution

OnPoint Community Credit Union partnered with DeepSurface Security, seeking a more efficient and strategic cybersecurity solution. Now, the credit union can easily identify and visualize the threats that contribute the most risk to its environment.

“It’s much more surgical now that we have the tool in place,” said Zac. “We can actually look at our environment and say, ‘The reason we have to patch this vulnerability is because if attackers did these steps, this is what they’d be able to do.’ DeepSurface shows that map, so we get a really tangible, visible representation of the potential threat. It’s actionable and represents our real world. It’s truly representative of risk rather than just something aggregate that we get from a listserv somewhere.”

DeepSurface complements OnPoint’s existing infrastructure and processes and provides focus. This allows the credit union to concentrate its resources on the real, specific threats to its system rather than trying to patch for every potential problem.

“At the end of the day, what it does is help us run a proactive security program rather than simply implement a security reaction,” said Zac. “It gives us a lot more visibility and flexibility in that regard.”



“ We have a duty to our members who have entrusted us with their financial lives. It is critical that we do the utmost for them when it comes to making our institution safe and sound.”



RESULTS



Innovative security beyond regulation standards

“The feedback from our regulators has been very, very positive,” said Zac. “We just completed our annual exam, and our examiner had never seen anything like this before. DeepSurface is pretty innovative.”



Ongoing vulnerability scans

DeepSurface Security provides OnPoint Community Credit Union with ongoing risk reports that offer deeper insight regarding direct threats to the network. “Now we have a way to see the threats from a true risk perspective,” said Zac.



Excellent customer care

“The DeepSurface team has shown us care and dedication, and they’re willing to incorporate our feedback into the product itself,” said Zac. “They are a really great crew of people to work with, and that has certainly added to the positive relationship and results that we have with them.”